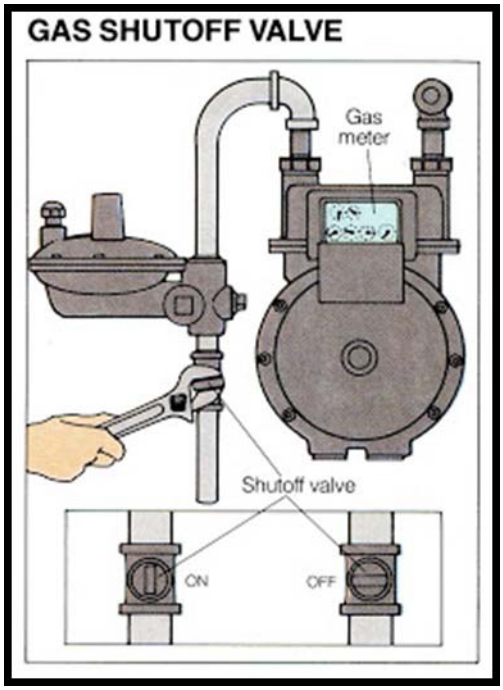
5.a. Utility Shut-off

If you detect a problem with a utility then shut it off. If you shut-off your utilities do not turn them back-on until the problem is repaired.

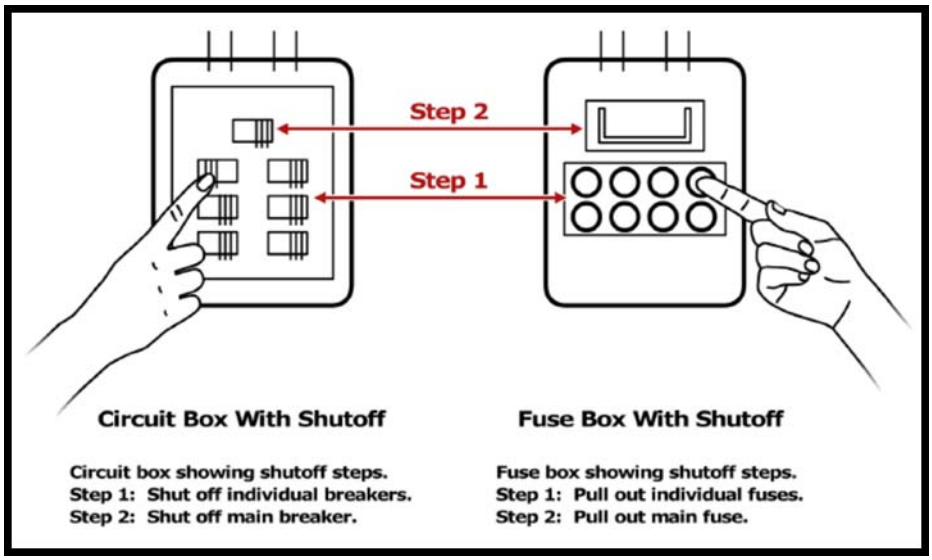
Gas

- If you smell natural gas then shut it off at the valve.
- Note: Natural gas cannot be turned back-on by the home or business owner.
- To restore gas service you will need to contact Southern California Gas (SoCal Gas) Company.
  - Gas Emergencies or Safety Issues: 1-800-427-2200
  - Call before you dig: 811
  - Residential Customer Service: 1-877-238-0092
  - Commercial, Industrial, and Agricultural Customers: 1-800-427-2000



Electric

- Southern California Edison
  - Report an Outage or an item in the Power Lines: 1-800-611-1911
  - Call before you dig: 811
  - Customer Service: 1-800-655-4555
- CAUTION: Solar installations require special procedures for shutting the power to your home or business. Refer to the owner's manual on how to properly shut-off your solar system before shutting-off the circuit breaker. If you have solar you cannot just shut-off the main circuit breaker.



Water

- Desert Water Agency
  - Customer Service: 760-323-4971

- Mission Springs Water District
  - Customer Service: 760-329-6448, choose option 1